

Professional Alarm Monitoring from **\$24.00** per month, plus tax. (some conditions apply)



One Year Contracts * Staffed By Experts * Local Monitoring Station
Compatible with most security systems on the market!

Call **(877)600-2288** and start saving today...

Monitoring your existing alarm system?

After investing in the equipment or perhaps inheriting an alarm system in your place of business, why settle for a system that only sounds the siren? For only \$24.00 a month, you can have your new or existing alarm system monitored 24/7 by a professional central station that can dispatch the police or fire department when there's an emergency. Yet unlike other, more expensive monitoring services, this security monitoring requires no multi-year contracts, no credit reports, no hassles, and there are no hidden activation fees or cancellation charges.

One year Monitoring Agreement

Our one year monitoring agreement is a standardized form used to secure monitoring rates on an annual basis. We do not load our contracts with back end penalties like other security firms, nor do we impose penalties or takeover costs should you move or sell your current building. The contract can be cancelled by either party with 30 days written notice, and no hidden extras are buried within the fine print.

One-Third the Price of Other Monitoring Services

Partnering with API's ULC Listed Station, CSI can offer customers professional alarm monitoring for about one third less than some other providers. API Alarm Monitoring has been monitoring alarms for decades, and operates state-of-the-art U.L.C. listed facilities that serve alarm customers across the country.

Our Billing Policy

Monitored alarm customers are billed annually, eliminating the time-consuming automatic debit payment structure. No credit reports required, and there's no hidden fee's or setup cost.

You Keep Control of Your Panel and Installer Codes

One secret in the alarm industry is that most service providers keep the installer and service codes to your system, keeping you dependent on their services. But for new systems supplied by CSI, or unlocked systems inherited with your building, you're the owner of the hardware, so you'll also have the installer codes if you need to expand or service your system.

For users who are currently monitored with another provider, the alarm company may own the security system. At the end of the contract, they might send a technician to uninstall the equipment (controller, keypads, and sensors). Other times, they simply abandon the equipment installed on your property. Check your monitoring contract for ownership specifics.

*****Additional costs apply to monitoring of CAN/ULC S561 Fire Alarm Signals.**

*****Additional costs apply to monitoring of dual line and GSM backup devices.**

Frequently Asked Questions

What is alarm monitoring?

Upon receiving a signal from your alarm, the dispatchers will often call your business to verify whether you set your alarm off accidentally. Whoever answers the phone is required to give a password that is stored securely in our records. If we do not receive an answer or if an answering service picks up, we will immediately revert to your approved keyholder call list and/or dispatch your nearest local authorities. If a monitored fire or burglary signal is received, we will immediately dispatch and then call your key holders. In any event, it is your nearest local authorities (Guard Service, Police, and Fire Department) that respond.

How does it work?

Your security system is designed to plug into a device called an RJ31X jack installed at your premises on one of your regular telephone lines. When activated, a relay in your security system "seizes" your phone line and gives the security system priority use of this line, allowing the security system to report its signals to the central monitoring station. Systems with high security backup devices will send redundant signals via a GSM channel.

What if I want to test my system?

By calling the monitoring station and requesting that they put your system into a "test" mode, you can activate the system and then test any feature. The representatives will be happy to inform you about the signal they received and where it came from in the building.

What if I accidentally set off my alarm system?

Alarm company representatives will call you upon receiving alarm signal unless a keypad restore is performed. When you answer the phone, they will identify themselves and ask you to do the same. They will not dispatch the police to your home if you confirm password. CAUTION: If the signaled received is a "panic" or "fire" signal, we dispatch the authorities first and then call you.

What if I am currently under an alarm-monitoring contract?

If you have an existing monitoring agreement with another provider, you may have to wait until it expires. Most providers require advanced notice before you can cancel. Also, it is common practice in the industry to use "automatic roll-over agreements." So watch your expiration date closely. Once you are free from your obligation, give us a call and we will be happy to assist you further.

Call today to sign up or for more information

Toll Free: (877) 600-2288



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